

Frampton Garage

76 Woodend Road, Coalpit Heath, Bristol, BS36 2LH.
Tel: 01454 777841 Email: framptongaragesouthglos@hotmail.com



**Frampton
Garage**

Data Protection and Privacy Policy April 2018

- Information obtained must be relevant between the company and the consumer.
- Information must be used fairly and lawfully.
- Information must be kept for no longer than necessary.
- Handled according to the consumer's data protection rights.
- Not transferred or shared with a third party unless otherwise agreed to.
- Information must be kept safe and secure from misuse.

Frampton Garage are obligated to obtain customer information for the purpose of contacting the customer regarding their vehicle being left with Frampton Garage. This policy outlines the ways in which this information will be stored and used.

Frampton Garage will retain the vehicle information for an infinite amount of time due to maintaining service history and warranty policies. This can be shared with a third party once the vehicle has been sold, however personal customer information such as; name and contact number will not be shared with the third party.

Customer information will not be used by Frampton Garage after the vehicle has left Frampton Garage unless otherwise arranged. Frampton Garage offer an MOT reminder service which requires the customer to give their consent to being contacted in 1 year when the vehicle is due for an MOT. If the vehicle has been sold or declared sorn, Frampton Garage will not contact the customer any further. Once given consent Frampton Garage have the right to contact the customer within 1 year before a new policy must be signed for further access to use of information.

Frampton Garage will abide by all data protection laws when storing and sharing the information and will not provide any third party with the customer information unless otherwise agreed. Frampton Garage will only allow their staff to use customer information.

I understand that Frampton Garage will only use my information to contact me in relation to the above vehicle booked in with the garage. I give my consent for Frampton Garage to contact in 1 Years' time to advise me that my MOT is due.